

GOOD HOUSEKEEPING LIMITED WARRANTY

GOOD HOUSEKEEPING MAINTAINS GOOD taste and exercises strict editorial judgment as to products it will accept for advertising and in reviewing all of the advertising copy it publishes. These judgments are the basis of the Good Housekeeping Consumers' Refund or Replacement Policy.

WE PROMISE This is Good housekeeping's LIMITED WARRANTY: If any product that bears our Seal or is advertised in this issue (except for products in "What it Covers," below) proves to be defective within two years from the date it was first sold to a consumer, we, Good Housekeeping, will replace the product or refund the purchase price. This policy covers you, the consumer, whether you bought the product or it was given to you (by the buyer).

WHAT TO DO If you believe such a defect exists, write to: Director, Consumer & Reader Services Department, Good Housekeeping magazine, 250 West 55th Street, New York, New York 10019.

Please inform us of any defect as soon as possible. We will send you a complaint form to return. The form asks you to describe the product and tell where and when it was bought, the price paid, and the problem you had. You may be asked to ship the product to us at our expense. If that is not possible because of size or installation, our representative may call on you and inspect the product. If the product is defective, we will, at your choice, replace it, if possible, or refund to you the purchase price. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

WHAT IT COVERS This policy does not extend to insurance; realty (including housing of any kind); automotive and camping vehicles; public transportation; travel facilities; catalogs and merchandise portfolios; "Shopping by mail" items; premiums; schools, hotels, summer camps and similar organizations; prescribed drugs and medical devices; and institutional advertisements.

Some products must be installed, used, and serviced as the manufacturer directs to give proper performance. We cannot be responsible for improper installation or services, or if the product is abused.

Due to the nature of the Internet, no software product can completely protect against exposure to offensive content. Exposure to any such content shall not be deemed a defect under the terms of this policy. Refund limited to amount paid for one month of service.

Products that are advertised in Good Housekeeping, and that may bear the Good Housekeeping Seal, are not manufactured, sold, or serviced by Good housekeeping, unless otherwise expressly indicated.

Good Housekeeping makes no express warranty for state law and provides no guarantee or remedy other than as described here.